

## Delivery:

We currently only deliver to EU member states. We can also deliver to other countries on request. Please note that there are different shipping costs for deliveries to the respective countries. We usually deliver your parcel with the Post Parcel Service. Further information on topics such as parcel rerouting, postponement of delivery, etc. can be found here. Information on the respective costs can be found under the following item Shipping costs.

We dispatch items in stock within 48 hours of receiving the order. As soon as an order leaves our warehouse, you will receive an email with the status update. You can then log in at any time with the access data of your shop account (except if you did not create a customer account during the ordering process) and track the status at any time in your shop account under "My order".

## Shipping:

For deliveries in Austria, shipping costs of 6 € are incurred. Delivery costs for orders to Germany amount to 16 €. For deliveries within Europe, shipping costs of 17 € will be charged. Deliveries are made to the desired delivery address, unless otherwise agreed.

The shipping costs are only charged once per order, regardless of the number of items ordered. If we split your order into several partial deliveries for logistical reasons, you will of course not incur any additional shipping costs for the subsequent deliveries.

## Payment Methods:

When ordering in our online shop, you can choose between different, secure payment methods: credit card (Visa, Mastercard), instant transfer via Klarna and PayPal.